

## Quality Policy Statement

<b>Section</b>	HSEQ
<b>Subsection</b>	Quality
<b>Procedure</b>	<b>Quality Policy Statement ISO:9001:2015</b>
<b>Version</b>	1.1
<b>Amended</b>	January 2020
<b>Author</b>	Steve Ashmore
<b>Approved</b>	Phill Hemsworth
<b>Action</b>	Mandatory
<b>Purpose</b>	Statement of and commitment for compliance with the Environmental standards outlined in ISO: 9001:2015. To define the general actions that group implements and monitor for the Environmental standards and expectations in the group's scope.
<b>Applies to</b>	The Group.

At HSS we know that improving our working practices is central to the quality of service and value we provide and we are committed to integrating our quality systems into our business as usual management systems.

In order to be the market leader in hire through creating a leaner, more efficient business which drives more profitable growth, the business shall

- Be the provider customers value working with,
- Be the employer colleagues are proud to work for,
- Offer great performance for shareholders, and
- Provide a healthy, safe and environmentally responsible workplace.

The scope of our activities is the hire and supply of tools, plant and equipment (which is sustained by engineering, logistic and support services) and provision of training both internally and externally verified. Our systems are implemented from the senior team via the regional and local management. (The Group herein is: Abird, All Seasons Hire, Apex, HSS Hire, HSS Training, OneCall, UK Platforms & Group Support Services)

The application of our documented system covers all activities within our scope of registration and meets the requirements of ISO 9001:2015.

Our quality objectives are created to drive our strategic direction and operational aims; the targets defined within the objectives document states the process for developing, communicating, implementing and monitoring the Groups Quality and Strategic requirements and direction.

The legal and strategic targets are considered our direct applicable requirements. The indirect requirements (non-applicable) or 'operational' targets support all areas of our quality standards. Our targets are therefore categorised

# The HSS Hire Group



into two groups: 'Strategic' and 'Operational.'

Our internal interested parties are our colleagues. These teams ensure The Group delivers excellent customer service, quality products, and acts responsibly in their statutory duties.

The Group's key and most important external interested party is our customers. Our customer values of: **Safety, Availability, Value and Support** underpin every aspect of our business. Reinforcing our market offering are the relationships with our suppliers, shareholders and regulators. (IPAF, PASMA, LA, FORs, BSI \*not exhaustive)

We will evaluate our performance against several areas: legislation, procedures & systems, and externally verified standards. Our evaluations will be issued to the senior team and areas for improvement incorporated into improvement plans.

HSS are committed to continually improve the products, processes and services offered to our customers, and the continual improvement of our quality management system.

This policy is implemented and communicated at all levels of the organisation. It will be maintained as documented information and made available to all interested parties.

A handwritten signature in black ink, appearing to read 'SA', with a long horizontal line extending to the right.

Steve Ashmore

CEO HSS Hire Group