

# Quality Policy Statement

<b>Section</b>	HSEQ
<b>Subsection</b>	Quality
<b>Procedure</b>	<b>Quality Policy Statement ISO:9001:2015</b>
<b>Version</b>	1
<b>Amended</b>	April 2023
<b>Author</b>	Steve Ashmore
<b>Approved</b>	Phill Hemsworth
<b>Action</b>	Mandatory
<b>Purpose</b>	Statement of and commitment for compliance with the quality standards outlined in ISO: 9001:2015. To define the general actions that group implements and monitor for the Quality standards and expectations in the group's scope.
<b>Applies to</b>	HSS Hire Group PLC and subsidiary companies: - HSS Hire Service Group Limited (Operating Company) including the following: HSS ProService Limited, HSS Training Limited, ABird Limited, Apex Generators Limited

At HSS we know that improving our working practices is central to the quality of service and value we provide to our colleagues and customers. We are committed to integrating our quality systems into our business-as-usual management systems.

Being a market leader in hire and rehire, through creating a leaner and more efficient business which drives more profitable growth, the business shall: -

- Be the provider that customers value working with,
- Be the employer that colleagues are proud to work for,
- Offer great performance for shareholders, and
- Provide a healthy, safe and environmentally responsible workplace.

The scope of our activities are the hire, rehire, provision, sales, supply and management of installation of a variety of tools and equipment from UK and Eire locations; including activities performed at ABird and Apex Generators. The provision of training to external and internal candidates. Our systems are implemented from the senior team via the regional and local management. (The Group herein is: HSS Hire Service Group Limited (Operating Company) including the following: HSS ProService Limited, HSS Training Limited, ABird Limited, Apex Generators Limited).

The application of our documented system covers all activities within our scope of registration and meets the requirements of ISO 9001:2015.

Our quality objectives are created to drive our strategic direction and operational aims. The targets defined within the objectives document states the processes for developing, communicating, implementing, and monitoring of the Groups Quality and Strategic requirements and direction.

The legal and strategic targets are considered to be direct applicable requirements. The indirect requirements (non-applicable) or 'operational' targets support all areas of our quality standards. Our targets are therefore categorised into two groups: 'Strategic' and 'Operational.'

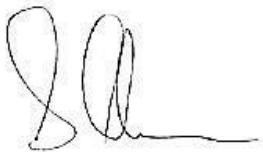
Our internal interested parties are our colleagues. Our colleagues ensure the Group delivers excellent customer service, quality products, and acts responsibly in their statutory duties.

The Group's key and most important external interested party is our customers. Our customer values underpin every aspect of our business. Reinforcing our market offering are the relationships with our suppliers, shareholders and regulators including. (IPAF, PASMA, FORs, BAB & HAE \*not exhaustive).

We will evaluate our performance against relevant: legislation, procedures & systems, and externally verified standards. Our evaluations will be issued to the senior team and areas for improvement incorporated into improvement plans.

HSS are committed to continually improve the products, processes and services offered to our customers, and the continual improvement of our quality management system.

This policy is implemented and communicated at all levels of the organisation. It will be maintained as documented information and made available to all interested parties and reviewed annually by the Group's Executive Directors.



Steve Ashmore

CEO HSS Hire Group